

Press Release

25 January 2021

PermataBank Officially Becomes a BUKU IV Bank

PermataBank is Now Confirmed As One of The Top 10 Banking Institutions in Indonesia with Core Capital of More Than IDR 30 Trillion, Serving Nearly 4 Million Customers in 62 Cities in Indonesia

Jakarta – PermataBank has officially become a BUKU IV bank after receiving confirmation from the Financial Services Authority (OJK) on 20 January 2021. With a core capital of more than IDR 30 trillion, according to data as of 31 December 2020, **PermataBank** met the minimum core capital requirement to be classified as a Commercial Bank Business Activity IV (BUKU IV). Starting 20 January 2021, **PermataBank** can carry out BUKU IV business activities referring to POJK No.6 / POJK.03 / 2016 dated 26 January 2016 concerning Business Activities and Office Networks Based on Bank Core Capital.

Dr. Ridha D.M. Wirakusumah, President Director of PermataBank said, "We are grateful and proud that **PermataBank** has now entered BUKU IV bank status. This confirmation reflects trust from our stakeholders, OJK, controlling shareholder Bangkok Bank and our valued customers who have been continuously supporting and moving forward with us. We are committed to strengthening the role of **PermataBank** as an agent of development, supported by substantial capital, prudential banking, good corporate governance and the continued development of our comprehensive digital banking platforms and services. In addition, we will continue our effort to empower Indonesians through access to financial products and

services and to make a difference and positive impact to society, through our PermataHati CSR initiatives."

Chartsiri Sophonpanich, President of Bangkok Bank and President Commissioner of PermataBank said, "As one of the top 10 banks in Indonesia, **PermataBank** will continue to support the financial needs of customers, especially during this time of recovery. We are excited about leveraging Bangkok Bank's corporate banking expertise and international network to create value together with **PermataBank** and become a trusted partner to our customers, employees and communities in Indonesia."

At the end of the third quarter of 2020, **PermataBank** posted a solid performance by recording growth in operating income before provision of IDR 2.6 trillion, growing 20.4% year-on-year (YoY). This achievement followed the successful integration process between Bangkok Bank Indonesia Branch Offices (BBI) and **PermataBank** which took place on 21 December 2020.

For more information, please contact:

Richele Maramis

Head, Corporate Affairs PermataBank

P: +62 21 523 7788

corporate.affairs@PermataBank.co.id

Katharine Grace

Head, Corporate Secretary PermataBank

P: +62 21 523 7788

F: +62 21 5237244

corporate.secretary@permatabank.co.id

PROFILE OF PT BANK PERMATA Tbk

PermataBank is a BUKU IV bank and is one of the 10 best banking institutions in Indonesia, offering innovative products and services serving nearly 4 million customers in 62 cities in Indonesia. **PermataBank** has 304 branch offices, 2 mobile

branches, 942 ATMs with access to more than 100,000 ATMs (VisaPlus, Visa Electron, MasterCard, Alto, ATM Bersama and ATM Prima) and millions of ATMs worldwide that are connected to the Visa, Mastercard and Cirrus networks.

PermataBank has received recognition from various reputable award platforms. In 2019, **PermataBank** won the 2019 Satisfaction Loyalty & Engagement (SLE) Award based on the Infobank and Marketing Research Indonesia (MRI) survey, one of which is ranked # 1 for the INDEX 2019 OVERALL-ENGAGEMENT category (conventional commercial bank / book 3 bank). Its PermataTel Customer Care has won the 2019 Contact Center Service Excellence Award in 10 categories, from Service Excellence Magazine. In terms of products; credit card, debit card and Syariah Business Unit **PermataBank** was ranked I & II in the 2019 Digital Brand Awards by InfoBank Magazine. **PermataBank** also won various service excellence awards in both conventional Banks and Sharia banking categories, and the 2020 Banking Service Excellence Award by InfoBank magazine in collaboration with Market Research Indonesia. As a pioneer in mobile banking and mobile cash technology in the Indonesian market, in 2018, the Bank launched its PermataMobile X super application with 200 innovative features, and is currently one of the digital mobile banking leaders in the Indonesian market.

For further information on **PermataBank**, please visit us at

<http://www.permatabank.com>

PROFILE OF BANGKOK BANK

Bangkok Bank, established in 1944, is Thailand's largest bank and the 6th largest Southeast Asian bank by total assets (Baht 3,823.0 billion or US\$127.3 billion as of December 2020). A leading diversified regional bank in Southeast Asia, it has more than 17 million customer accounts and 1,000 branches in Thailand. It is Thailand's most international bank with more than 300 branches in 14 economies outside of its home market. Bangkok Bank has a presence in nine ASEAN countries as well as branches in Hong Kong, Japan, Taiwan, the United Kingdom and the United States. Its major international subsidiaries are Bangkok Bank Berhad, with five branches across Malaysia, Bangkok Bank (China), with six branches providing coverage

across the major regions in China, and **PermataBank**, one of Indonesia's 10 largest banks, with more than 300 branches in 62 cities across Indonesia.