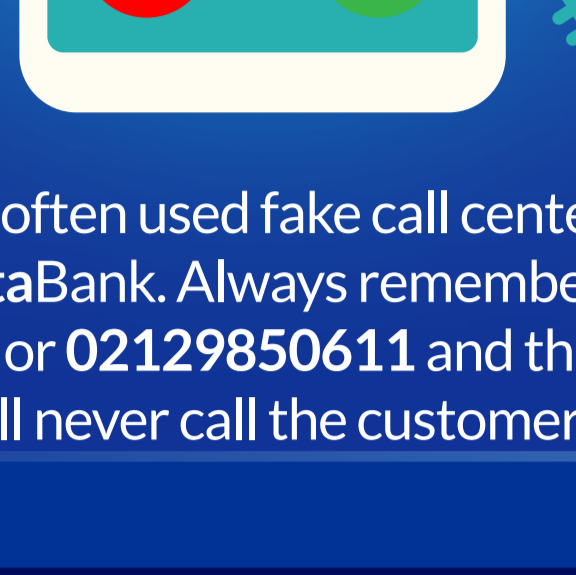




## Beware of Fake Call Center, WhatsApp & SMS Accounts on behalf of PermataBank

Currently, we found that there is still a modus operandi from an irresponsible party claiming to be PermataBank

### They often use Fake Call Center Number!



Most of the cases, they often used fake call center number and claimed themselves as PermataBank. Always remember, our official number is 1500111 or 02129850611 and the numbers will never call the customers.

### If you got called by these fake numbers:



Do not give any privacy or information about credit card, PIN, OTP or any other important data

Keep calm and call the official number of PermataBank: 1500111 or 02129850611

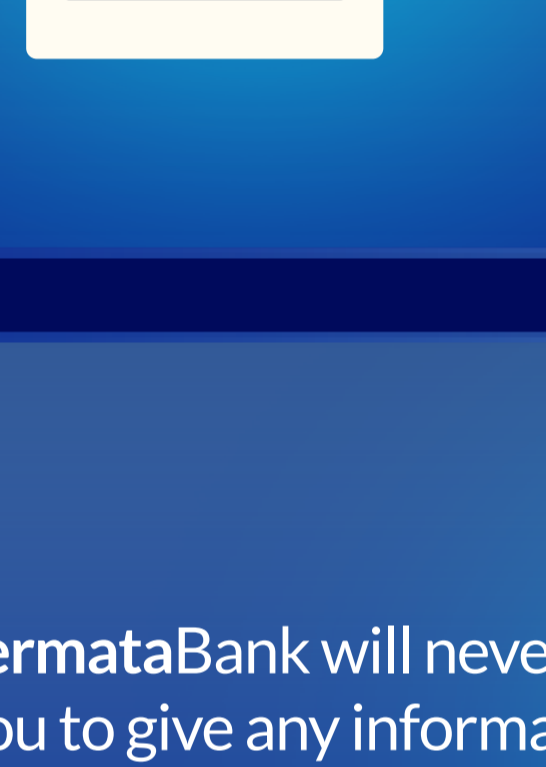


### They also use WhatsApp to fool the Customers!



Fraudsters can also use WhatsApp to fool the customers, they will ask the customers to update their data or said that the customers have won lottery/quiz program

### If you got messages through Fake WhatsApp, do this:



Remember to see if there is green verified logo in our official WhatsApp of PermataBank

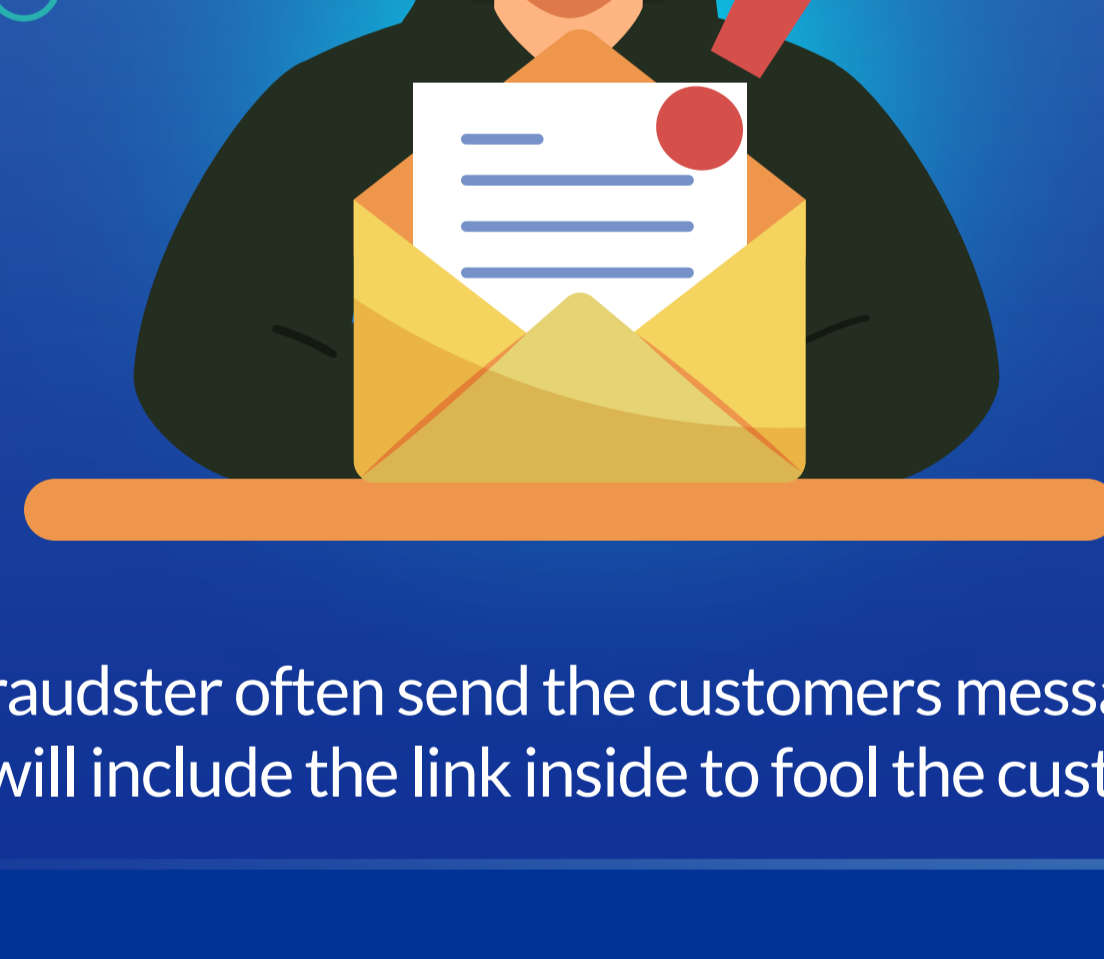
PermataBank will never ask you to give any information through WhatsApp



The official WhatsApp of PermataBank can only use one way communication to the customers



### They will also used SMS including some fake link to fool the customers!



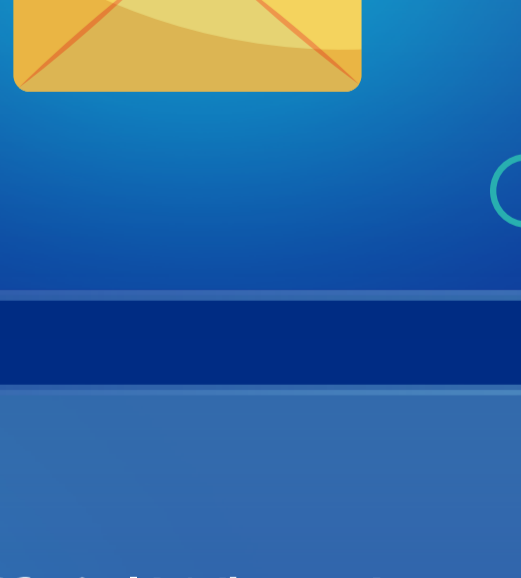
Fraudster often send the customers message that will include the link inside to fool the customers

### If you got a message from fake numbers that claimed themselves as PermataBank, do this:



We used and have already masking our numbers into "PermataBank" not a regular number

The message usually will send you some notification for bank account, credit card, and other marketing information



The official WhatsApp of PermataBank can only use one way communication to the customers



**INGAT 3A!**

**Amati**  
Tanda-tandanya

**Awasi**  
Identitasnya

**Adukan**  
Segera!!!

Always #Remember 3A, Observe **(Amati)** identity if you get suspicious Chat, Phone call, SMS, or Email, Watch **(Awasi)** because PermataBank have a blue verified logo in our official accounts, and Report **(Adukan)** immediately if someone is on behalf of PermataBank, you can contact:

 PermataTel: 1500111 or 02129850611

 care@permatabank.co.id

 @Permatacare

 PermataBank | PermataHatiCSR

 @PermataBank | @PermataHatiCSR