



**BEWARE!**

## OTP OR RESPONSE CODE REQUEST SCAMS

Modus that often used by the criminals are:



Criminal use fake call number tricks and claiming/pretending to be PermataBank's officer.



Criminals will inform the victim of suspicious activity on credit cards/saving accounts/mobile banking.



After that, criminals will ask the victim to provide confidential data to take over the account.

If you receive a call on behalf of PermataBank, remember that:



PermataTel's official telephone number is **1500111** and has never been used to contact customers.



Remember! PermataBank never asked for data such as OTP, ATM PIN, Mobile PIN, credit card/ATM card numbers, CVV, and other personal data.

**INGAT  
3A!**

**Amati**  
Tanda-tandanya

**Awasi**  
Identitasnya

**Adukan**  
Segera!!!

If you get suspicious chats, SMS, calls, or emails on behalf of PermataBank, please contact contact:

 PermataTel 1500-111

 care@permatatabank.co.id

 @PermataBank, @PermataHatiCSR

 PermataBank, PermataHatiCSR

 @PermataCare